

User Guide

SPASA Online Contract System





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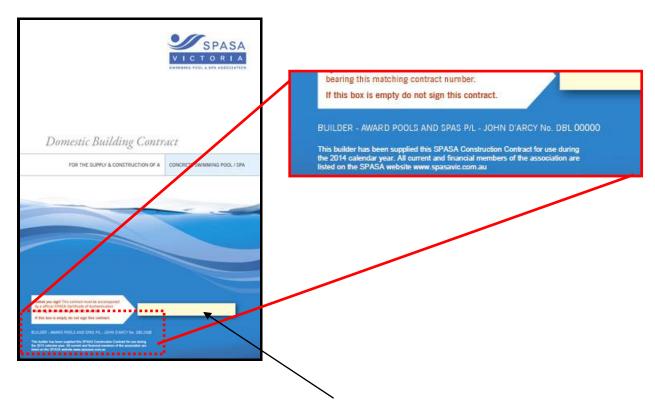
SPASA Online Contract System.

The aim of the Online Contract System is to allow you, the builder to email your client a contract, saving your business time and money.

Each Online Contract is unique to the builder identified by the builder's name and DBL number at the base of every page.

The Online Contracts are encrypted pdf forms. They may only be edited in **Adobe Acrobat Reader** (which is free and can be downloaded from www.adobe.com). The Online Contracts are readable in many compatible pdf readers however **Acrobat Reader is the only fully supported program**.

Note: Acrobat Reader can be downloaded from www.adobe.com



Each Online Contract has a field for your Certificate of Authentication (COA) number. Purchase of the COA for all contracts is mandatory).

A Certificate of Authentication number is generated from the website and is the last step to complete the Online Contract process.



Typical workflow.

- 1. Fill out your Online Contract Template with the details of the new project; in this example we are using Mr Smith.
- 2. Save the pdf in a folder on your computer called 'Mr Smith's Project' so you can edit later.
- 3. Lock the pdf and save this new version in the same folder. Typically add some letters on the end of the name to remind you it's the locked version. i.e. LKD
- 4. Email the locked version to your client. They can then share it with their partner, lawyer etc.
- 5. If your client requests a change. Open up your editable version and make the change. Save.
- 6. Lock it again and save as version 2.
- 7. Email your client the locked version 2.
- 8. Once your client accepts the deal, get your Certificate of Authentication from the SPASA site.
- 9. Create a Certificate of Authentication on spasavic.com.au and copy and paste the number into your final contract.

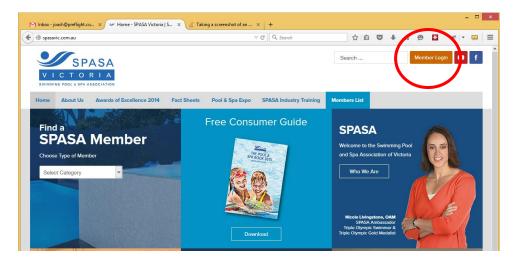
Note: An Online Contract is not considered a legally binding contract, unless a SPASA Certificate of Authentication is used. SPASA's free Consumer complaint's process will not be offered, and Awards entries will not be considered, unless the Certificate of Authentication has been purchased.

- 10. Lock your final pdf contract. Email the final locked contract and the Certificate of Authentication to your client.
- 11. Your Client needs to print and sign the online contract, and mail it back to you.
- 12. Check over the Online Contract one final time. Sign it and photocopy it. Send your client the printed signed copy.

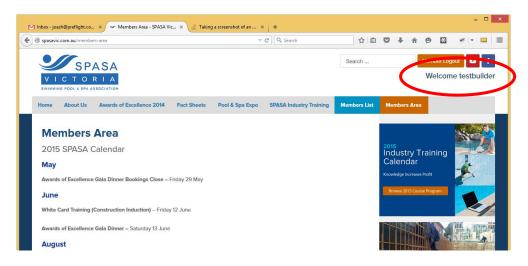


Accessing your Contract

1. Go to the SPASA Victoria website www.spasavic.com.au using your unique username and password, login through the 'Member Login' section as shown below.



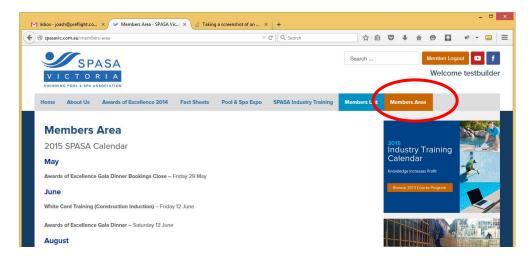
2. Once you have logged in you can check that you have logged correctly by confirming your name at the top left of the screen (as shown below) If you have logged in as the generic 'SPASA member', logout and use **your unique details** to login again.



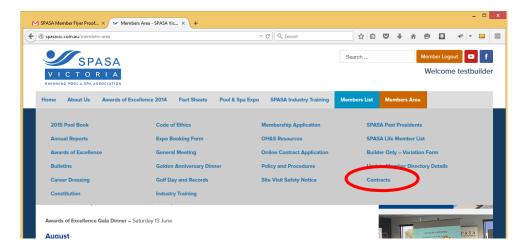
Note: if you do not know your unique details please contact the SPASA office on 03 9501 2040



3. Once you are logged in, move your mouse over the 'Membership Area' (as shown below)

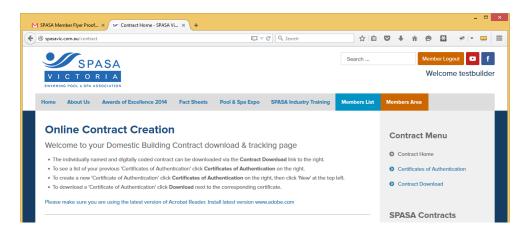


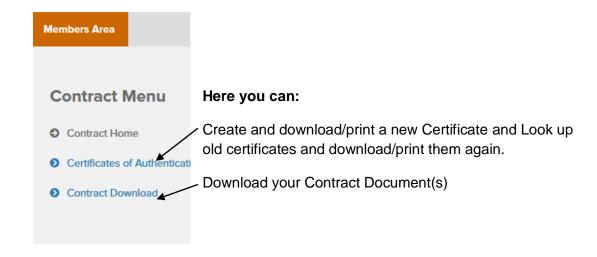
4. The following menu is available click the 'Contracts' item at the bottom of the menu on the right (as shown below).





5. This will take you to the 'Online Contract Creation' section of the website (as shown below).

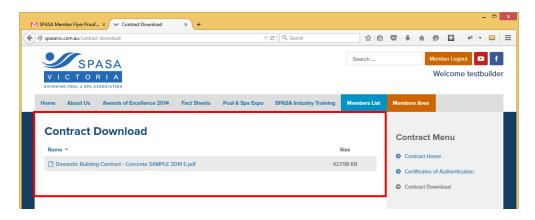




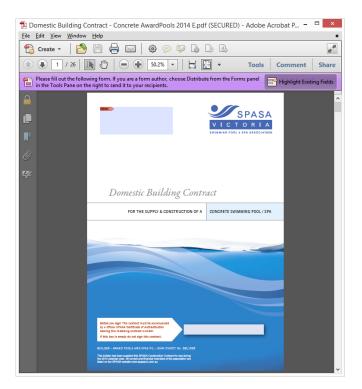


Downloading your Contract

1. Click 'Download my Contract' in the menu and your contract or multiple contracts will appear on screen (as shown below)



2. Typically you right click the Contract link and choose 'Save As', 'Save Target As' or 'Save Link As'



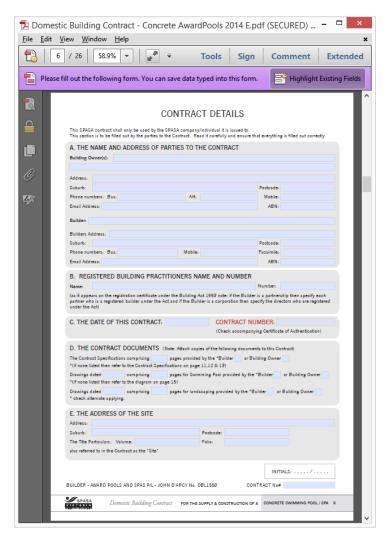
Note: On a Mac click and hold for the download options.

3. Save your pdf to your computer. **This is your master file.** You will be opening this file as your template for your new contracts.



- 4. Acrobat Reader allows you to fill in the form fields and save a copy for your records. It also means that the rest of the document cannot be edited in any way.
- 5. The coloured (Purple) bar at the top indicates that you can fill in the form fields and save the document in Acrobat Reader.

Note: All the highlighted fields are fillable.



6. Best practice is to fill in all the fields that would be the same for every client and save a master version to save you the hassle of filling it in every time.



7. The contract has a Digital Signature field (called the 'Lock' Field) to freeze all content so you can email it to your client without the worry that they may change the information contained in the document.



Note: The 'Lock' field is a safety feature; the last thing you want is to sign a contract to build an 18m pool when you thought it was only an 8m pool.

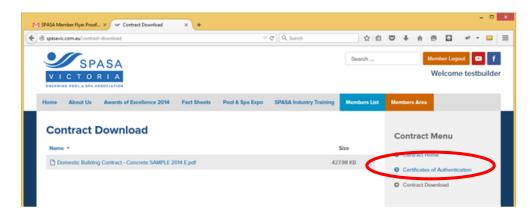


Generating the Certificate of Authentication.

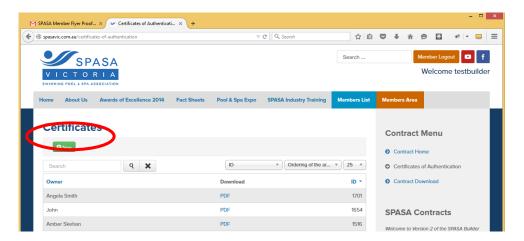
 When you and the client have agreed on the final version of the contract, log onto SPASA Website. From the Contracts menu, click on 'Certificates of Authentication'.

Note: for steps on how to get to this section please refer to instructions under **accessing your account on page 4**

2. Under Contract Menu click 'Certificates of Authentication' (as shown below).



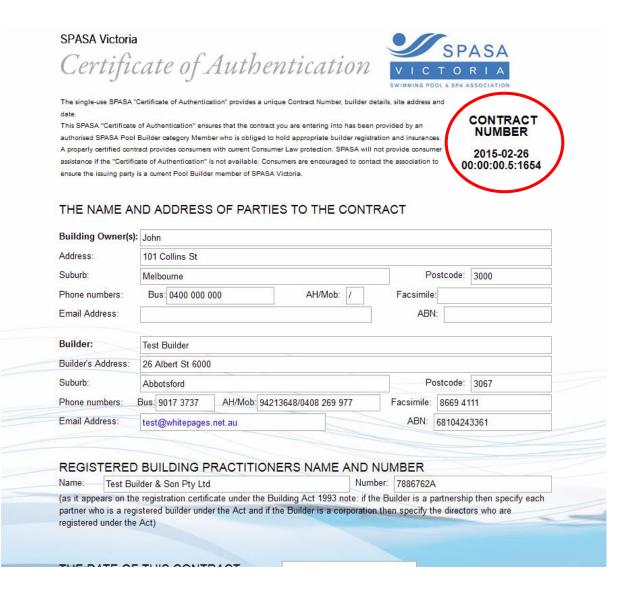
3. Click the green 'New' button at the top to create a new Certificate.



- 4. Fill in the details of your client and click save at the bottom. You **CANNOT** change the certificate after you click submit. If you get this step incorrect you will need to start again.
- 5. Once you have double checked this and you believe everything is 100% click 'submit' then click 'here' to display a copy of the contract



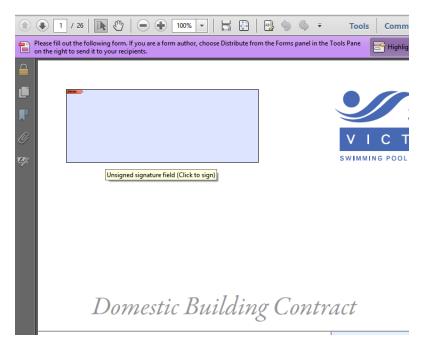
- You will find the contract number in the top right corner. Paste this number into your Online Contract.
- 7. Lock the pdf by clicking the 'Digital Signature field on the top right of the first page.
- 8. Save a new version of the Online Contract. Before you send it to your client to sign.



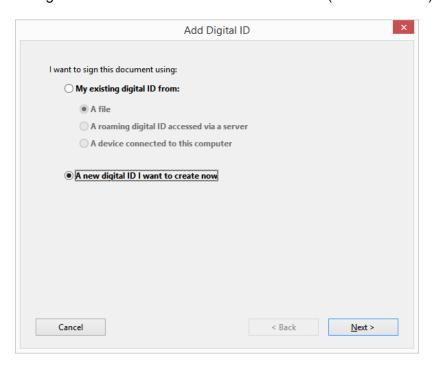


The Lock button

1. The blue square in the top left corner of the front page is the way to freeze all the fields in the document. Once this is done, the Contract cannot be updated anymore.

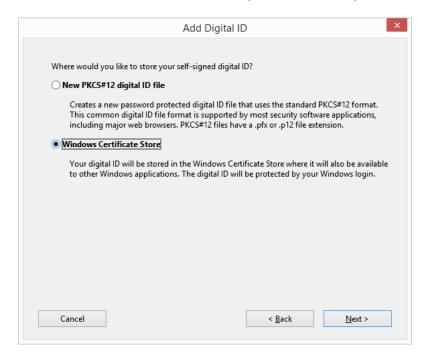


- 2. The very first time you click the button Acrobat will ask you to create a new ID.
- 3. Click 'new digital ID I want to create now' and click next (as show below).

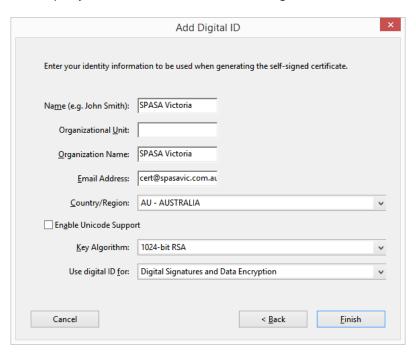




4 Click 'window Certificate Store'. Click Next. (as shown below)

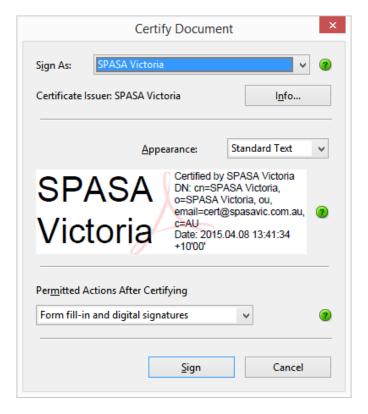


5 Fill in your company details. Much like the screen grab below, then click finish

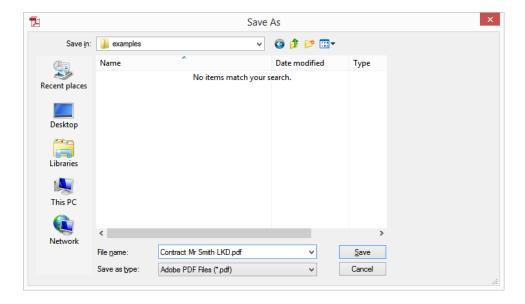




6 The information you filled in will appear like the screenshot below.



- 7 Once you click 'Sign' Acrobat will ask you to save the file.
- 8 Saving this file with the letters 'LKD' on the end of the name can help remind you which pdf is the 'locked' version. (as shown below)





FAQ

- **Q.** My client gets a message they need a password to open the Contract **pdf** I have forwarded to them.
- **A.** They are not using Adobe Acrobat Reader to view the Online Contract. Ask your client to download the free version of Acrobat Reader from www.adobe.com
- Q. The calculation form % column doesn't let me put in 80 for 80%. How do I fix this?
- **A**. you need to put 0.8 in the box. It will then display 80% when you click or tab to the next box.
- **Q.** Why is the pdf Online Contract system encrypted?
- **A.** Two parties who sign a document make that document a legally binding one. Once you sign both parties are bound to the content of the document. SPASA Victoria wants to ensure our Online Contracts are extremely difficult to change, especially the fine print.

 E.g. Imagine if the tolerance was changed to 'plus or minus 7mm' rather than 70mm?